



# Updating EXO Handheld Firmware (v2) Quick Start Guide



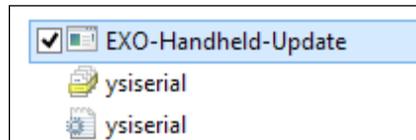
Please take the following steps to update your EXO Handheld (v2) to the latest firmware package. If you have any questions, please contact [info@ysi.com](mailto:info@ysi.com) for assistance.

## 1 Download the Handheld Updater Package from:

- [YSI.com](http://www.ysi.com): <https://www.ysi.com/customer-support/software-firmware-downloads>
- [EXOwater.com](http://www.exowater.com): <http://www.exowater.com/manuals-software.php>

## 2 Extract the contents of the downloaded zip file to a known location on your computer.

- The following files will be present:

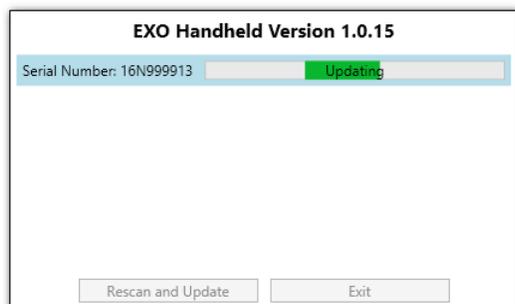


## 3 Turn on the EXO Handheld Display and Connect the Device to Your Computer via USB Cable.

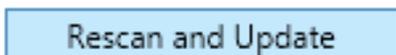
If this is the first time performing a firmware update to your handheld, install the device driver before continuing, otherwise the updater program will not recognize your Handheld. **See the section on the next page for instructions on how to install the Handheld driver.** (NOTE: The driver only needs to be installed once per computer.)

## 4 Open the Folder where the Update Package was Extracted and Open the Program 'EXO-Handheld-Update'.

- The program will automatically scan for and update the handheld connected to the computer like so:



- If you have started the update program prior to connecting the handheld to the computer you may need to click the 'Rescan and Update' button to start the update.



- While the update is being performed, please do not close the program, shut off your computer, disconnect the handheld, or **interact with the handheld in any way**. This process should take approximately 2 to 3 minutes.



- Once the update is finished, exit the application by clicking the 'Exit' button.



**Your device is now updated,  
and ready to go!**

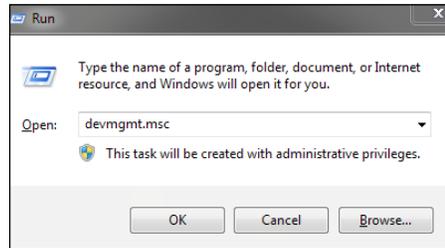


# EXO Handheld (v2) Driver Installation

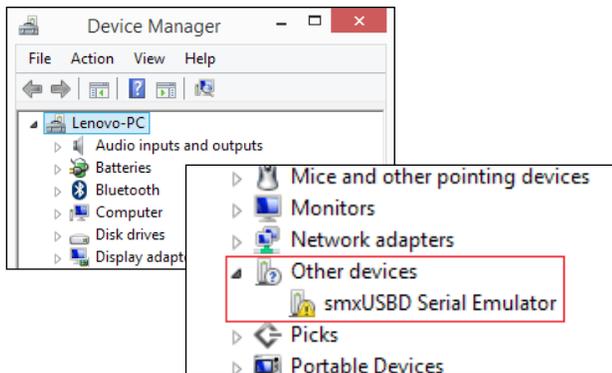
If this is the **first time** performing a firmware update to your handheld, install the device driver before continuing, otherwise the updater program will not recognize your Handheld. (NOTE: The driver only needs to be installed once per computer.)  
If you have any questions, please contact [info@ysi.com](mailto:info@ysi.com) for assistance.

## 1 Open Device Manager

- Open the 'Run' dialog box. To do this, press and hold the 'Windows' key, then press the 'R' key.
- In the 'Run' dialog box, type 'devmgmt.msc' without quotes and press the 'OK' button.

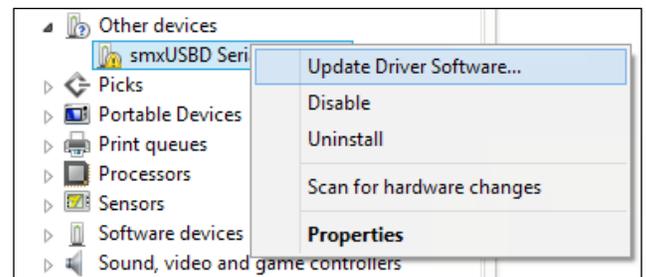


## 2 Find the Handheld in Device Manager:



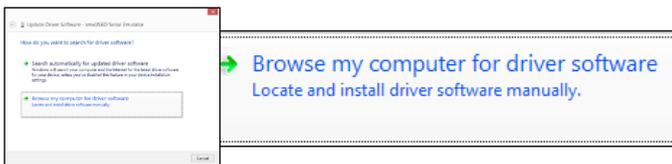
## 3 Install the Handheld Drivers:

- Right-click on the Handheld to bring up the context menu, and then click 'Update Driver Software...'

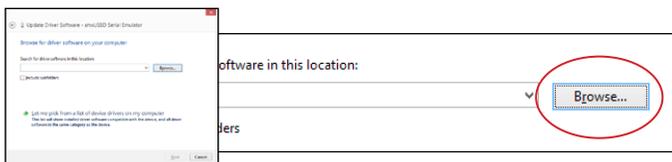


## 4 Complete the following dialogs:

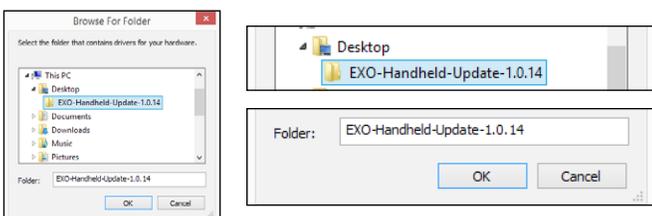
- Click 'Browse my computer for driver software'.



- Click 'Browse'.



- Find and select the folder where the updater program has been extracted to, then press 'OK'.



- Click 'Next' to install the driver.



- Wait for the installation to complete, and then click 'Close'. The firmware updater should now recognize the EXO Handheld.

